



ODISHA GRAMYA BANK

Information Technology Department
Head Office, Gandamunda, P.O.-Khandagiri, Bhubaneswar

RFP Ref No. OGB/RFP/ITD/HW/010/2022-23 Dated 09th September 2022, Amendment # 1 Dated 22-09-2022

Amendment # 1 Dated 22-09-2022 - REQUEST FOR PROPOSAL (RFP) FOR SUPPLY, INSTALLATION AND MAINTENACE OF 900 DESKTOPS WITH BUY-BACK ARRANGEMENT

All bidders are here by informed that based on the discussion in the Pre-bid meeting held at Head Office of Odisha Gramya Bank, on date 16th September 2022, the response to queries submitted by all bidders are in Table # 2 and necessary amendments to RFP are provided in Table # 1.

Table # 1:

SI	Reference	Page / Clause No.	Existing Clause in RFQ	Amendment
1	Annexure O - Eligibility Criteria Compliance	Pg.: 60 Cl.: 7	The Bidder should have supplied and installed at-least 900 numbers of desktops in a single / multiple orders of any OEM during the period from 01/04/2017 to 31/03/2022 in any Scheduled Commercial Bank(s).	The Bidder should have supplied and installed at-least 900 numbers of desktops in a single / multiple orders of any OEM during the period from 01/04/2017 to 09/09/2022 in any Scheduled Commercial Bank(s) / Government Department / PSUs.
2	Annexure O - Eligibility Criteria Compliance	Pg.: 59 Cl.: 4	The bidder should be authorized to quote for the OEM products and support. The OEM for the hardware should be an ISO 9001, ISO 27001 and ISO14001 certified company.	The bidder should be authorized to quote for the OEM products and support. The OEM for the hardware should be an ISO 9001, ISO 27001, ISO 20000 and ISO14001 certified company.
3	Annexure O - Eligibility Criteria Compliance	Pg.: 60 Cl.: 5	Bidder shall be an authorized Indian supplier / Distributor / Partner / Reseller or principal OEM of proposed OEM for supply of Desktops and should have supplied the 300	Bidder shall be an authorized Indian supplier / Distributor / Partner / Reseller or principal OEM of proposed OEM for supply of Desktops and should

SI	Reference	Page / Clause No.	Existing Clause in RFQ	Amendment
			desktops of same OEM in last 3 years to any company in India.	have supplied the 300 desktops / laptops of same OEM in last 3 years to any company in India.
4	Annexure O - Eligibility Criteria Compliance	Pg.: 61 Cl.: 13	<p>Eligibility Criteria: The OEM should be certified with Green Peace rating of 4 and above (OR) any other similar rating or certification that aims at green brand PC that is having following three attributes</p> <p>a. Chemicals Management Process: all the products should be 100% RoHS (Restriction of Hazardous substances) compliant.</p> <p>b. E-waste Management: Vendor / OEM / Partner should have e-waste collection centers and have recycled e-waste. Proof of compliance document to be submitted</p> <p>c. Energy Efficient Product Range: Energy Star 5 Compliant parts</p> <p>Supporting Document: Proof of compliance document to be submitted by bidder</p> <p>Central or State Govt. Pollution Control Board Certification should adhere to the above said three attributes.</p>	<p>Eligibility Criteria: The OEM should be EPEAT certified and the proposed desktop should have the following three attributes</p> <p>a. Chemicals Management Process: all the products should be 100% RoHS (Restriction of Hazardous substances) compliant.</p> <p>b. E-waste Management: Vendor / OEM / Partner should have e-waste collection centers and have recycled e-waste. Proof of compliance document to be submitted</p> <p>c. Energy Efficient Product Range: Energy Star 5 Compliant parts.</p> <p>Supporting Document: Proof of compliance document to be submitted by bidder</p>
5	Scope of Work	Pg.: 10 Cl.: 3.1.a	Supply, Installation of 900 desktop having minimum specification mentioned in Annexure-L with buyback arrangement from the delivery site.	Supply, Installation of 900 desktop having minimum specification mentioned in Annexure-Q with buyback arrangement from the delivery site.
6	Scope of Work	Pg.: 11 Cl.: 3.1.j.3	Bidder shall create an image of the customized OS and the same shall be factory installed on all desktops supplied under this RFP.	Bank shall create an image of the customized OS and bidder is required to ensure the same shall be factory installed on all desktops supplied under this RFP.
7	Delivery and Installation	Pg.: 25 Cl.: 8.7.1.a	The Bank and/ or its nominated officials/ consultants may carry out pre-dispatch inspection of all ordered equipment or any part thereof before delivery. On account of PDI, there will not be any change in delivery terms and conditions. However, the bank will have the discretion to conduct PDI.	This clause stands removed.

SI	Reference	Page / Clause No.	Existing Clause in RFQ	Amendment
8	Delivery and Installation	Pg.: 25 Cl.: 8.7.1.b	The selected bidder shall inform his readiness for pre-dispatch inspection at least 7 days in advance. However, if the PDI is not conducted within seven days from the date of readiness for PDI given by the vendor for the reason attributable to the Bank and/or Bank's PDI vendor, Bank will extend the date of delivery to the extent of delay in conducting PDI. Inspection of the ordered equipment to be supplied to the Bank shall be carried out at bidder's site/facility. There shall not be any additional charges payable by the Bank for such inspection. However, the Bank will have the discretion to/recover the costs related to travel and stay of its staff/consultants from the bidders if the ordered equipment offered for inspection are not as per the Bank's order or if the vendor fails to comply with the test and inspection procedure.	This clause stands removed.
9	Annexure Q - Technical Compliance	Pg.: 63 Cl.: Processor Chipset	B560 / Pro 560 or higher Intel Core i5-11400 processor (11 th gen or higher) or Ryzen 5-5600 (Zen 3 or higher)	B560 / H670 / Pro 565 or higher Intel Core i5-11400 processor (11th gen or higher) or AMD Ryzen 5-5600 (Zen 3 or higher) The proposed model of desktop shall be listed and sold as enterprise grade product by the OEM. A reference to this shall be publicly available and Bidder shall provide the reference for the same.
10	Annexure Q - Technical Compliance	Pg.: 63 Cl.: Monitor Speaker	Dual Integrated Audio speakers in the monitor/CPU	Integrated Audio speakers in the monitor/CPU
11	Annexure Q - Technical Compliance	Pg.: 64 Cl.: Power Supply	250W & 85% energy Efficient	180W or higher & 85% energy efficient or higher

SI	Reference	Page / Clause No.	Existing Clause in RFQ	Amendment
12	Annexure Q - Technical Compliance	Pg.: 64 Cl.: Operating System OS to be factory loaded	Windows 10 Professional (64) Bit Customized Operating System image with Bank's required software and user profile	Windows 11 Professional (64) Bit Customized Operating System image with Bank's required software and user profile
13	Annexure Q - Technical Compliance	Pg.: 64 Cl.: Security Drivers	Latest to be provided through OEM website Hardware TPM 2.0, Customized OS image to be factory pre-loaded with license certification. Declaration of the same must be submitted by OEM while issuing MAF.	Latest to be provided through OEM website Hardware / Firmware TPM 2.0, Customized OS image to be factory pre-loaded with license certification. Declaration of the same must be submitted by OEM while issuing MAF.
14	Annexure Q - Technical Compliance	Pg.: 64 Cl.: Product Certification	For Desktop - Windows 10 Certificate, EPR Certificate, Energy Star, FCC/UL/MET. For Monitor - TCO and BIS	For Desktop - Windows 11 Certificate , EPR Certificate, Energy Star, FCC/UL/MET. For Monitor - TCO and BIS
15	Evaluation of Commercial Bids	Pg.: 21 Cl.:7.3.4	Certificate of local Content: The 'Class-I Local supplier' /'Class-II Local supplier' shall provide a Certificate from the statutory auditor or cost auditor of the company (in case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content, on their letter head with Registration Number with seal as per Annexure-S.	Certificate of local Content: The 'Class-I Local supplier' /'Class-II Local supplier' shall provide a Certificate from the statutory auditor or cost auditor of the company (in case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content, on their letter head with Registration Number with seal as per Annexure-N .
16	Scope of Work	Pg.: 10 Cl.: 3.1.k	The Customized OS image of Windows 10 Professional DVD (with preinstalled applications & settings) will be provided by theBank atthe timeof awarding Purchase order(Fortheselected Bidder). The Image provided by the bank only should be used for installation of desktops of Odisha Gramya Bank only.	The Customized OS image of Windows 11 Professional DVD (with preinstalled applications & settings) will be provided by the Bank at the time of awarding Purchase order (For the selected Bidder). The Image provided by the bank only should be used for installation of desktops of Odisha Gramya Bank only.
17	Bid Schedule and Address	Pg.: 8 Cl.: 7	Last Date and Time for submission of bids along with supporting documents both by e-Procurement portal and physical copy: 28th September 2022 on or before 17:00 hours	Last Date and Time for submission of bids along with supporting documents both by e-Procurement portal and physical copy: 12th October 2022 on or before 17:00 hours

SI	Reference	Page / Clause No.	Existing Clause in RFQ	Amendment
18	Bid Schedule and Address	Pg.: 8 Cl.: 8	Last date, time and place for submission of Original Bid Cost (DD), Bank Guarantee towards EMD, Integrity Pact and Power of Attorney.: 28th September 2022 on or before 17:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person).	Last date, time and place for submission of Original Bid Cost (DD), Bank Guarantee towards EMD, Integrity Pact and Power of Attorney.: 12th October 2022 on or before 17:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person).
19	Bid Schedule and Address	Pg.: 8 Cl.: 9	Date, time and venue for opening the technical bid.: 29th September 2022 at 11:00 hours at the Bank's Information Technology Department, Bhubaneswar.	Date, time and venue for opening the technical bid.: 13th October 2022 at 11:00 hours at the Bank's Information Technology Department, Bhubaneswar.

Table # 2:

SI	Bidder	Page / Clause No.	Description in RFP	Clarification Sought	Bank's Remark
1	ACCEL IT	Pg.: 60 Cl.: 7	The Bidder should have supplied and installed at-least 900 numbers of desktops in a single / multiple orders of any OEM during the period from 01/04/2017 to 31/03/2022 in any Scheduled Commercial Bank(s).	The Bidder should have supplied and installed at-least 900 numbers of desktops in a single / multiple orders of any OEM during the period from 01/04/2017 to 31/08/2022 or Till Bid Submission date in any Scheduled Commercial Bank(s)" - Purchase Order Copies/ Reference Letter mentioning to the effect should be submitted	Amended: Please refer to Table# 1, Point# 1
2	ACCEL IT	Pg.: 59 Cl.: 4	The bidder should be authorized to quote for the OEM products and support. The OEM for the hardware should be an ISO 9001, ISO 27001 and ISO14001 certified company.	The bidder should be authorized to quote for the OEM products and support. The OEM for the hardware should be an ISO9001, ISO20000, ISO27001 Or ISO14001 certified company.	Amended: Please refer to Table# 1, Point# 2

3	VARELI TECNAC	Bidders Request		<p>After evaluation, the Bidder, whose commercial offer has been determined as the lowest, will be named as "L1" and the second lowest will be named as "L2". The "L2" will be given a chance to match the price with "L1" within 3 (three) days of communication. In case L2 agrees and matches the L1 price, both the selected bidder will be awarded with contract in the ratio of 60% and 40% (on total requirement basis).</p> <p>In case, L2 vendor is not agreeing to match the L1 price the next lowest will be given a chance to match the L1 price. This process will be continued till Bank gets the second vendor who agrees to match the prices of L1. In case, none of the above vendors is able to match the L1 price the whole quantity will be ordered to L1 only.</p>	No Change
4	ESQUARE	Pg.: 60 Cl.: 5	Bidder shall be an authorized Indian supplier / Distributor / Partner / Reseller or principal OEM of proposed OEM for supply of Desktops and should have supplied the 300 desktops of same OEM in last 3 years to any company in India.	Request you to Kindly ammend this Clause as Bidder shall be an authorized Indian supplier / Distributor / Partner / Reseller or principal OEM of proposed OEM for supply of Desktops or Laptops and should have supplied the 300 desktops or Laptops of same OEM in last 3 years to any company in India	Amended: Please refer to Table# 1, Point# 3

5	ESQUARE	Pg.: 60 Cl.: 7	<p>The Bidder should have supplied and installed at-least 900 numbers of desktops in a single / multiple orders of any OEM during the period from 01/04/2017 to 31/03/2022 in any Scheduled Commercial Bank(s).</p>	<p>Request you to Kindly ammend this Clause as The Bidder should have supplied and installed at-least 900 numbers of desktops in a single / multiple orders of any OEM during the period from 01/04/2017 to 31/03/2022 in any Scheduled Commercial Bank(s)/ Government Department/PSU.</p> <p>As you know maximum Schedule Commercial Bank have been Rate Contract directly with OEMs, So its been difficult for Bidder to supplied and installed at least 900 numbers in a Single or Multiple Orders. Also due to covid-19 Pandemic currently Bank Procurement is reduced drastically.</p>	<p>Amended: Please refer to Table# 1, Point# 1</p>
6	ESQUARE	Pg.: 60 Cl.: 9	<p>The bidder should have on-site installation/service coverage for L1 support to the material supplied, in all the 13 operating districts of Odisha Gramya Bank, either through bidders nearby direct service centers or exclusive franchisee service centers or authorized service centers in all our locations.</p>	<p>As per the RFP the desktop comes with the 3 year Onsite Warranty & the L1 Support should be provided by bidder. But as per the OEM warranty policy the Bidder Service Engineer is not permitted to open the Machine during the warranty Period, as this is the Violation of OEM Warranty Policy. How ever the OEM will provide the L1 support only through their Authorized Service Partner.</p> <p>Hence Request you to kindly ammend this Clause as The bidder should have on-site Engineers in all the 13 operating districts of Odisha Gramya Bank, for Co-ordinating with BANK and OEMs Authorized Service Partner for L1 Support.</p>	<p>This clause remains unchanged</p>

7	ESQUARE		REQUEST FOR PROPOSAL (RFP) FOR SUPPLY, INSTALLATION AND MAINTENACE OF 900 DESKTOPS WITH BUY-BACK ARRANGEMENT	Request You to kindly clarify the details of Desktop which has to be Buy back i.e Quantity, Purchase date of Existing Desktop, Serial Number etc. Also requesting you to kindly allow us to inspect the Existing Desktop which has to be buy back for the Clarity.	Clarification Make: HCL/ACER/Lenovo/Wipro RAM: 2GB/1GB
8	ESQUARE	Pg.: 61 Cl.: 13	Energy Efficient Product Range: Energy Star 5 Compliant parts	ENERGY STAR is a U.S. Environmental Protection Agency voluntary program that helps businesses and individuals save money and protect our climate through superior energy efficiency. Among ENERGY STAR specifications, those related to OEM products are computers (including laptops, desktops and all-in-one PCs) and displays. Please visit Energy Star official site to learn more and updated details for OEM products which has earned ENERGY STAR.) We have Energy Star 8.0 Compliant . So Requesting you to Kindly allow the Energy Star 8.0 Certificate	Amended: Please refer to Table# 1, Point# 4
9	ESQUARE	Pg.: 61 Cl.: 13	The OEM should be certified with Green Peace rating of 4 and above (OR) any other similar rating or certification that aims at green brand PC	Green peace rating 4 is banned in India & its not Applicable , So requesting you to kindly Remove this Clause. We are requesting you to kindly add the EPEAT Certificate instead of Green peace Certification.	Amended: Please refer to Table# 1, Point# 4
10	ESQUARE	Pg.: 64 Cl.: Product Certification	Windows 10 Professional (64) Bit, Windows 10 Certificate	Requesting you to kindly ammend this Clause as Windows 11 Professional (64) Bit, Windows 11 Certificate	Amended: Please refer to Table# 1, Point# 14

11	CA&S	Pg.: 10 Cl.: 3.1.a	minimum specifications mentioned in Annexure-L with buy back arrangement from the delivery site	Annexure-L- Escalation Matrix refer to page-55. Kindly correct the same.	Amended: Please refer to Table# 1, Point# 5
12	CA&S		Buy Back arrangement from the delivery site	Pls help with the specifications and their working condition of the existing buy Back PC's and monitor description for analysing the buy back value	Clarified: Please refer to Table# 2, Point# 7
13	CA&S	Pg.: 11 Cl.: 3.1.j.3	Bidder shall create an image of the customised OS and the same shall be factory installed on all desktops supplied under this RFP.	As per point-1(k) .The image provided by the bank only should be used for installation of desktops of OGB only. Pls clarify	Amended: Please refer to Table# 1, Point# 7
14	CA&S	Pg.: 25 Cl.: 8.7.l.b	Pre Dispatch Inspection	Inspection of the ordered equipment to be supplied to the bank shall be carried out at bidders site/ facility. Request to get the inspection done at the distributor ware house so that the delivery of the materials can be directly done to your branches as per your provided list	This clause in RFP stands removed
15	CA&S	Pg.: 60 Cl.: 7	The Bidder should have supplied and installed at least 900 numbers of desktops in a single/multiple orders of any OEM during the period from 01/04/2017 to 31/03/2022 in any scheduled commercial Banks.	Request to change it to Bidder/OEM or else reduce the quantity to 500. The reason being most of the banks have direct rate contracts with OEM's and due to Covid in the last 3 years the procurement is less.	Amended: Please refer to Table# 1, Point# 1

16	CA&S	Pg.: 60 Cl.: 9	The bidder should have on site installation/service coverage for L1 support to the material supplied, in all the 13 operating districts of Odisha Gramya Bank, either through Bidders nearby direct service centers or exclusive franchisee service centers or authorised service centers in all our locations.	The service support infrastructure is being provided by the OEM Authorised Service center. After call logging the OEM allocates the service call to the respective Service provider. We request to consider a single point of contact for logging of all service related calls centrally as the bidder is not authorised to open the Cabinet as the warranty becomes void if not opened by the OEM authorised service provider. Annexure -P request you to kindly remove the last line written " We hereby certify that the details of direct service centers or exclusive franchisee service centers or authorised service centers mentioned above are of our own" as it cannot be our own but OEM's Authorised Service Centers.	This clause in RFP remains unchanged
17	CA&S	Pg.: 57 Cl.: Annexure N – Certification for local content	Bidder Name	Only the manufacturer/OEM is eligible to issue the Certificate on Local Content hence request you to change it to Manufacturer/OEM in place of Bidder.	This clause in RFP remains unchanged
18	CA&S	Pg.: 64 Cl.: Operating System OS to be factory loaded	Windows 10 Professional (64) Bit	As per Microsoft policy now it has released Win-11 Professional, they have provision to support Win-10 Proff only upto 13th June 2023. Hence kindly clarify about the operating system.	Amended: Please refer to Table# 1, Point# 12
19	CA&S	Pg.: 61 Cl.: 13	The OEM should be certified with Green peace rating of 4 and above OR any other similar rating or certification that aims at green brand PC that is having following three attributes.	Green Peace is banned in India and is not applicable hence request you to change it to EPEAT Certification	Amended: Please refer to Table# 1, Point# 4

20	CA&S		a.Chemicals Management Process:all the products should be 100% RoHS (Restriction of Hazardous substances) complaint	MNC companies across globe follow the EC/EU Declaration of Conformity certification for RoHS. Hence request to add Declaration by the OEM on Ec/EU Declaration of Conformity along with Central or State Pollution Control Board certification.	Amended: Please refer to Table# 1, Point# 4
21	CA&S	Pg.: 61 Cl.: 13	b. E-Waste Management: Vendor/OEM/Partner should have e waste collection centers and have recycled e- waste. Proof of compliance document to be submitted.	Certified by Central Pollution Control Board	Amended: Please refer to Table# 1, Point# 4
22	CA&S	Pg.: 61 Cl.: 13	c. Energy Efficient Product Range: Energy Star 5 Compliant parts	National Accrediation Board for certification Bodies (NABCB) accredited UL as a certification Body for testing and certification in India and hence request you to add UL along with Central or State Govt Pollution Control Board.	Amended: Please refer to Table# 1, Point# 4
23	ACER	Pg.: 57 Cl.: Annexure N – Certification for local content	Bidder Name	Only the manufacturer/OEM is eligible to issue the Certificate on Local Content hence request you to change it to Manufacturer/OEM in place of Bidder.	This clause in RFP remains unchanged
24	ACER	Pg.: 64 Cl.: Operating System OS to be factory loaded	Windows 10 Professional (64) Bit	As per Microsoft policy now it has released Win-11 Professional, they have provision to support Win-10 Proff only upto 13th June 2023. Hence kindly clarify about the operating system.	Amended: Please refer to Table# 1, Point# 12
25	ACER	Pg.: 61 Cl.: 13	The OEM should be certified with Green peace rating of 4 and above OR any other similar rating or certification that aims at green brand PC that is having following three attributes.	Green Peace is banned in India and is not applicable hence request you to change it to EPEAT Certification	Amended: Please refer to Table# 1, Point# 4

26	ACER	Pg.: 61 Cl.: 13	a.Chemicals Management Process:all the products should be 100% RoHS (Restriction of Hazardous substances) complaint	MNC companies across globe follow the EC/EU Declaration of Conformity certification for RoHS. Hence request to add Declaration by the OEM on Ec/EU Declaration of Conformity along with Central or State Pollution Control Board certification.	Amended: Please refer to Table# 1, Point# 4
27	ACER	Pg.: 61 Cl.: 13	b. E-Waste Management: Vendor/OEM/Partner should have e waste collection centers and have recycled e- waste. Proof of compliance document to be submitted.	Certified by Central Pollution Control Board	Amended: Please refer to Table# 1, Point# 4
28	ACER	Pg.: 61 Cl.: 13	c. Energy Efficient Product Range: Energy Star 5 Compliant parts	National Accrediation Board for certification Bodies (NABCB) accredited UL as a certification Body for testing and certification in India and hence request you to add UL along with Central or State Govt Pollution Control Board.	Amended: Please refer to Table# 1, Point# 4
29	AMD	Pg.: 64 Cl.: Security Drivers	Hardware TPM 2.0, Customized OS image to be factory pre-loaded with license certification. Declaration of the same must be submitted by OEM while issuing MAF.	Hardware/ Firmware TPM 2.0, Customized OS image to be factory pre-loaded with license certification. Declaration of the same must be submitted by OEM while issuing MAF. Mentioning only Hardware TPM 2.0 will restrict us to participate with multiple OEM. Therefore, we request you to kindly add Hardware / Firmware TPM 2.0	Amended: Please refer to Table# 1, Point# 13
30	HP	Pg.: 63 Cl.: Processor Generation	11th or higher for Intel / Zen 3 or higher for AMD	12th or higher for Intel / Zen 3 or higher for AMD	This clause in RFP remains unchanged
31	HP	Pg.: 63 Cl.: Processor Chipset	B560 / Pro 560 or higher	B560/H670/ Pro 565 or higher for AMD	Amended: Please refer to Table# 1, Point# 9

32	HP	Pg.: 63 Cl.: Processor Chipset	Intel Core i5-11400 processor (11 th gen or higher) or Ryzen 5-5600 (Zen 3 or higher)	AMD Ryzen 5 5600G	Amended: Please refer to Table# 1, Point# 9
33	HP	Pg.: 63 Cl.: Memory Expansion Slots	4 PCIe / Pci slot out of which 2 should be available for expansion	1 - PCI Express x16 1 - PCI Express x1, 1 - PCI x1	This clause in RFP remains unchanged
34	HP	Pg.: 63 Cl.: Storage Size	500 GB or higher	512 GB SSD	This clause in RFP remains unchanged
35	HP	Pg.: 63 Cl.: Monitor Speaker	Dual Integrated Audio speakers in the monitor/CPU	Integrated Audio speakers in the monitor/CPU	Amended: Please refer to Table# 1, Point# 10
36	HP	Pg.: 63 Cl.: Ports USB v3.1 or higher	4 Nos. or more	6 USB or more	This clause in RFP remains unchanged
37	HP	Pg.: 64 Cl.: Ports Audio Port	3.5 mm Jack Audio and mic	Combo Jack for Headphone and Mic	This clause in RFP remains unchanged
38	HP	Pg.: 64 Cl.: Power Supply	250W & 85% energy Efficient	180 W & 92% Energy Efficient	Amended: Please refer to Table# 1, Point# 11
39	HP	Pg.: 64 Cl.: Operating System OS to be factory loaded	Windows 10 Professional (64) Bit Customized Operating System image with Bank's required software and user profile	Win 11 Professional 64 Bit Customized Operating System image with Bank's required software and user profile	Amended: Please refer to Table# 1, Point# 12
40	HP	Pg.: 64 Cl.: Security Drivers	Latest to be provided through OEM website Hardware TPM 2.0, Customized OS image to be factory pre-loaded with license certification. Declaration of the same must be submitted by OEM while issuing MAF.	Latest to be provided through OEM website, Firmware TPM 2.0, Customized OS image to be factory pre-loaded with license certification. Declaration of the same must be submitted by OEM while issuing MAF.	Amended: Please refer to Table# 1, Point# 13
41	HP	Pg.: 64 Cl.: Product Certification	For Desktop - Windows 10 Certificate, EPR Certificate, Energy Star, FCC/UL/MET. For Monitor - TCO and BIS	All certificates should be model specific not series specific and must be available on public domain	Amended: Please refer to Table# 1, Point# 14